



Children's Services Performance Report Quarter 1 2019-20



Gweithio dros Gaerdydd, gweithio gyda'n gilydd
Working for Cardiff, working together



Summary - Key Messages from the Report

Good news:

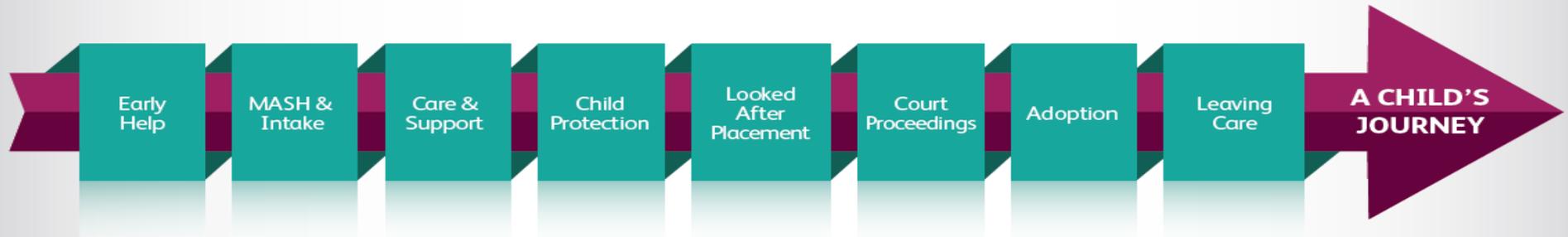
- Positive feedback from CIW activity at Family Support Service
- Children's Services Strategy finalised
- Fostering Fortnight – 15 full assessments ongoing at 30th June

Issues to monitor:

- Demand and complexity of cases
- Timeliness of well-being assessments – noted that performance will not improve and will potentially deteriorate until ongoing out of time assessments are completed
- Allocation of children looked after to social workers
- Lack of placement sufficiency
- Children looked after returned home from care
- Social worker vacancies



Strategic Vision

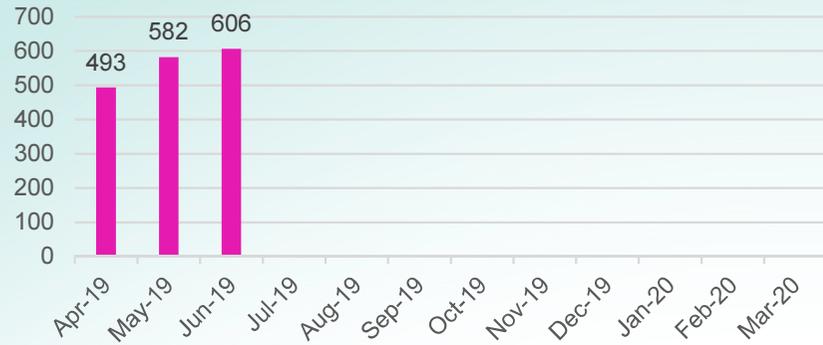


- Set of scorecards being developed to support each stage of the child's journey.
- Supported by development of core data



Key Performance Indicators – Corporate Plan

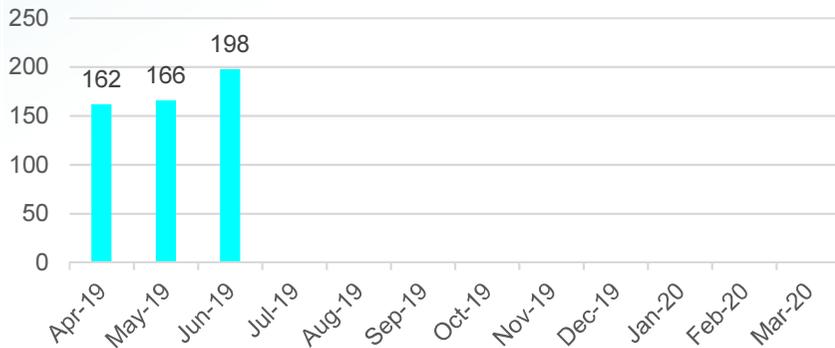
Early Help 1 The number of people supported through the Gateway



Early Help 2 The number of people supported by the Family Help Team



Early Help 3 The number of people supported by Support4Families.



Early Help 1 The number of people supported through the Family Gateway = 1,681 = The number of enquiries and well-being contacts.

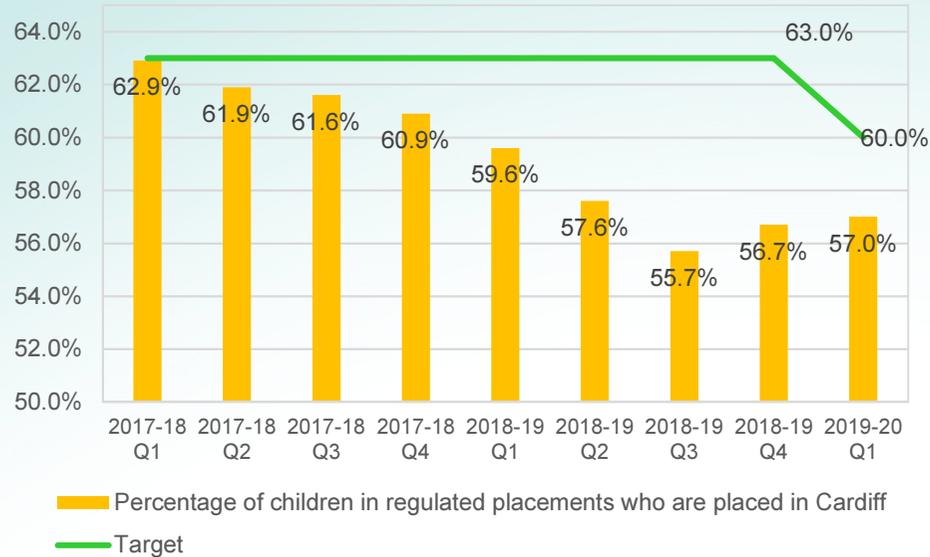
Early Help 2 The number of people supported by the Family Help Team = 306.
No of households = 202.

Early Help 3 The number of people supported by Support4Families = 526.
No of households = 298



Key Performance Indicators – Corporate Plan

Percentage of children in regulated placements who are in Cardiff

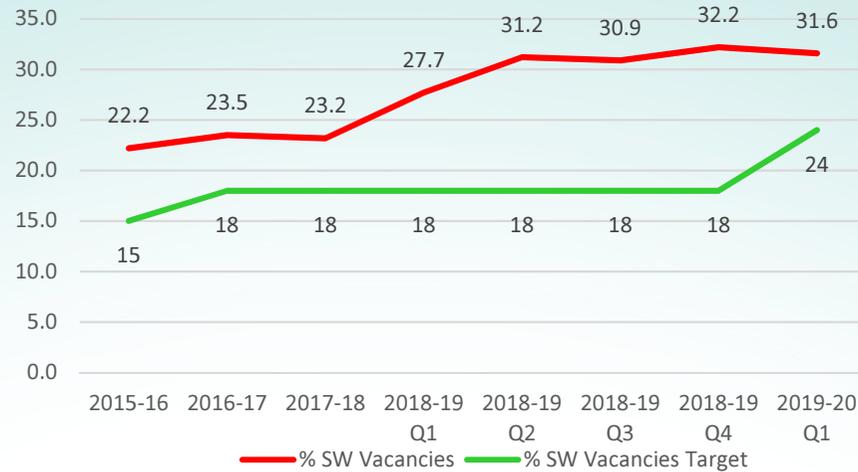


This PI only counts children in regulated placements who are placed within the LA boundaries. When children placed in neighbouring authorities are included, the figure increases to 78.1%.



Key Performance Indicators – Corporate Plan

The percentage of social worker vacancies in all teams



During Quarter 1:

21 Social Worker posts filled, 9 by external candidates.

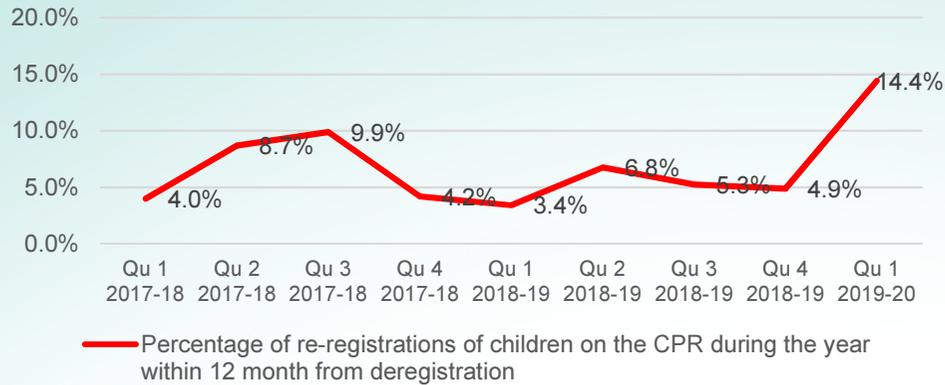
At 30th June there were 60.8 social worker vacancies; 56 agency social workers were employed, leaving 4.8 posts not covered.

The number of Social Workers directly employed has increased by 2.1 from 118.5 to 120.6



Key Performance Indicators – Directorate Delivery Plan

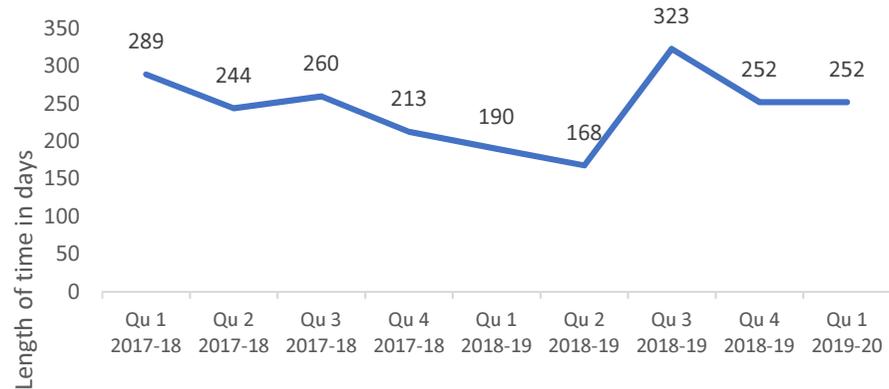
Percentage of re-registrations of children on Child Protection Register during the year and within 12 months from deregistration



15 of the 104 children registered during the year had been on the CPR within the previous 12 months. The 15 consisted of four sibling groups: one sibling group of 8, one of 3 and 2 of 2 siblings.

The average length of time on the CPR for the 63 children who were deregistered during the year was 252 days

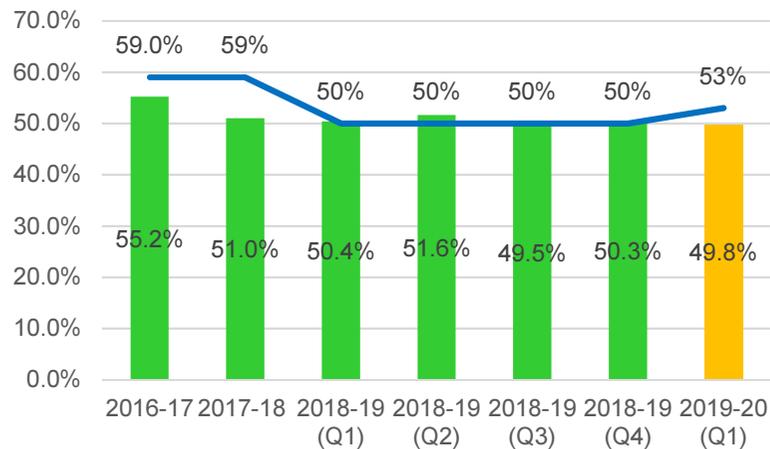
Average length of time on the Child Protection Register for all children who were de-registered during the year



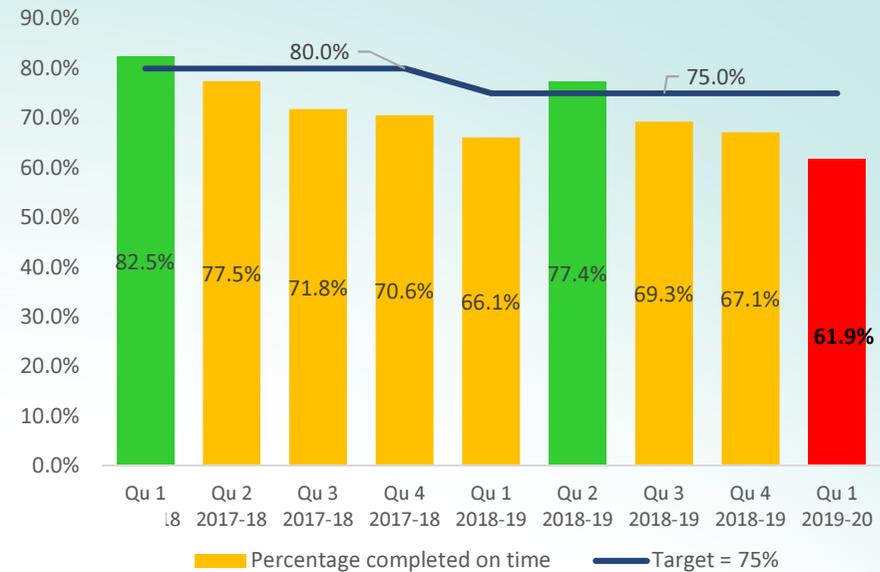
Key Performance Indicators – Directorate Delivery Plan

7% increase in number of assessments completed in Quarter 1; 797 compared to 742 during Quarter 4. This is in the context of a 2% decrease in the number of contacts requiring assessment; 675 compared to 690 in Quarter 4. 461 wellbeing assessments were incomplete at the end of Quarter 1 - a decrease of 11% from 519 at the end of Quarter 4; of which 135 and 154 respectively were out of time.

Percentage of Children supported to remain living within their family



Percentage of Well-being assessments completed within statutory timescales

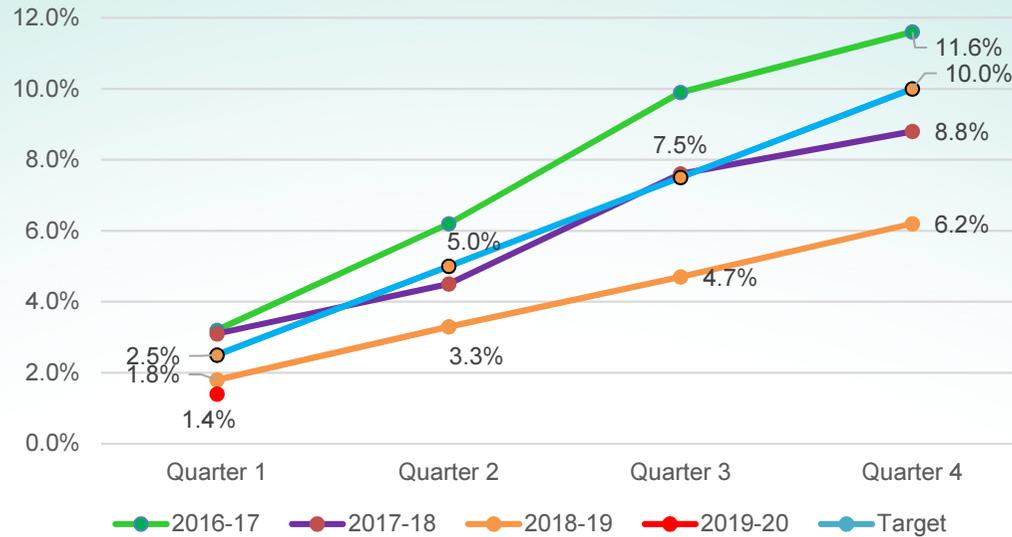


Of the 1,862 children with a Care and Support Plan at 30th June 2019, 928 were being supported to live at home (i.e. were not being looked after).



Key Performance Indicators – Directorate Delivery Plan

Percentage of children looked after returned home from care during the year

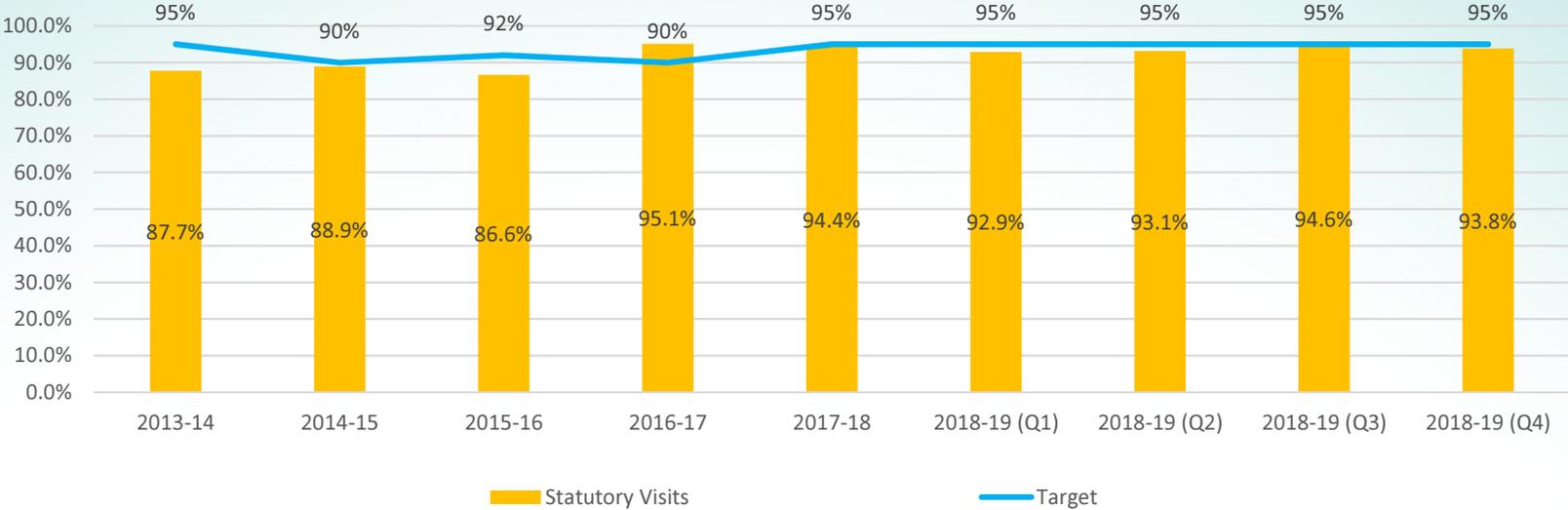


Of the 969 children who have been looked after during the quarter, 14 have returned home. In addition to the 14 children who were returned home from care, 154 children were in the care of their parents, but remain subject to a Care Order, and 113 children were placed with relative carers. It is noted that our judiciary have indicated a reluctance to discharge Care Orders, and continue to make new Care Orders as opposed to other orders, e.g. Supervision Orders.



Key Performance Indicators – Directorate Delivery Plan

Percentage of statutory visits to children looked after due in the year that took place in accordance with regulations



Quarter 4 2018/19 is provisional, Quarter 1 2019/20 is pending

